



OLIVIA'S ROOM SHARE AGREEMENT

Olivia offers a room share program as a courtesy to our guests who are traveling independently and do not wish to purchase a full room to themselves at the double occupancy rate.

Olivia's Room Share Program is offered on select trips and in select categories. For more information, contact Olivia directly!

Here are the guidelines of our room share program:

- Olivia guarantees a match based on smoking or non-smoking status only. If your smoking status changes before the trip, you must let us know right away so we can rematch you if needed and if space permits.
- At the point of sale, guests participating in the program advise Olivia of their alcohol preference as social drinker, occasional drinker, non-drinker or in a recovery program.
- Olivia does its best to match age ranges and alcohol preferences whenever possible, but our only guarantee is smoking or non-smoking.
- While guests have the option to select a specific room at the point of sale, the room assignment is subject to change if needed to match with another solo traveler.
- Guests who are light sleepers should consider bringing earplugs and a sleep mask in case your roommate gets up in the night, keeps different hours than you, snores, uses a CPAP machine, etc.
- Guests who are allergic to or sensitive to fragrances cannot ask or expect their roommate to accommodate this special need.
- If you wish to be in contact with your roommate, please let us know 30 days before the trip and we will send your name and email address to her. To protect your privacy, we will not share your information unless this is specifically requested.
- If we have matched you with a roommate and she cancels, we may rematch you with another solo traveler without notice (as we cannot discuss another guest's reservation without their written permission).
- If you booked into our share program with a friend and your friend asks to be moved, upgrades to a higher category or cancels, we may rematch you with another solo traveler without notice (as we cannot discuss another guest's reservation without their written permission).
- If we do not have a match, you may begin the trip without a roommate. If that happens, you should be prepared to accept a roommate at any point during the trip if needed.
- Guests should treat their roommates respectfully and extend common courtesy. If you get to the room first, you should consider waiting until your roommate arrives to pick beds, decide how to share the closet space, etc.
- Most of the time, our room shares work out well and lasting friendships are a result. That said, sometimes they do not and if you cannot work out your differences, we ask that you come to the Olivia Guest Services desk to let us know right away. We will meet with both guests and may rematch you if needed (if space permits).

By agreeing to participate in our room share program, you accept the terms of this room share agreement.

If you do not wish to accept the terms of this room share agreement, please email us at guestservices@olivia.com. You will have the option to purchase the room to yourself or to find someone to travel with you who will purchase the other half of the room (if space permits).